Avaya IP Office Essential Edition
Toll Restriction
Telquest Tech Support

You can restrict all or selected users from making Toll Calls.

You can also allow Toll Free Calls while restricting Toll Calls.

To restrict a User from making Toll Calls, you must place the following Short Codes in the User.

1. Click here...

2. Select the User to be restricted...

3. Click here...

4. Click the Add... button

5. At the bottom of the page, enter the following values...
Where 9 is used for outgoing calls. (yours may be different)

Code	91N
Feature	Barred
Telephone Number	
Line Group Id	1

6. This is not used since the call will be blocked/barred

Avaya IP Office R8.1 Manager Convention [8.1(73)] [Administrator(Administrator)]

File Edit View Tools Help

Use the correct Line Group for your installation...

IP Offices **User** 101: 101

3. Click here...

BOOTP (23)
Operator (3)
Convention
System (1)
Line (8)
Control Unit
Extension (
User (57)

Name
RemoteManager
NoUser
operator
Extn50
Extn51
Extn52
Extn53
Extn54
Extn55
Extn56
Extn100
Extn101
Extn102
Extn103
Extn104

Mobility | Phone Manag | Options | Hunt Group Membership | ments | Personal Directory
User | Voicemail | DND | ShortCodes | Source Numbers | Telephon | warding | Dial In | Voice Record

Code	Telephone Number	Feature	Line Group ID
91800N	1800N	Dial	0
91866N	1866N	Dial	0
91877N	1877N	Dial	0
91888N	1888N	Dial	0
9;		Barred	0
90N		Barred	0
91N		Barred	0
9XXXXXXXX		Barred	0

2. Select User...

1. Click here...

**4. Add these codes...
Don't forget to use YOUR
Line Access Code
My demo is 9....**

Logic:

91800N	**Allows calls to 1800 numbers**
91866N	**Allows calls to 1866 numbers**
91877N	**Allows calls to 1877 numbers**
91888N	**Allows calls to 1888 numbers**
9;	**Stops "Wait for second dial tone" Toll Fraud**
90N	**Stops all telephone numbers starting with a 0**
91N	**Stops all telephone numbers starting with a 1 (except those listed above)**
9XXXXXXXX	**Stops all telephone numbers with more than 7 digits (allows local calls)**